

MARK HAHM

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PROFESSIONAL SUMMARY:

Over 8 years of experience designing and developing eLearning modules, desk aids, tutorial videos, and other training deliverables. Graduate of the University of Colorado Denver Information and Learning Technologies eLearning Design and Implementation master's program.

PROFESSIONAL SKILLS:

Computer:	Organizational:	Creative:
Articulate 360	Needs analysis	Short-form script writing
Adobe Creative Cloud	Project consultation	Video editing
SCORM publishing	Timeline management	Audio narration
Camtasia	Problem solving	Photography
Microsoft Office 365	Evaluation	Videography

PROFESSIONAL EXPERIENCE:

Instructional Design and Development Specialist – CDHS (Denver, CO) 1/18 - present
Create classroom instructor-led, virtual instructor-led, web-based, and other training associated with public assistance programs at the Colorado Department of Human Services (CDHS).

- Design and develop asynchronous web-based trainings using Articulate Rise and Storyline applications.
- Create desk aids, facilitator guides and infographics using Adobe InDesign and Acrobat software.
- Record, narrate and edit video tutorials using Audacity and Camtasia programs.
- Facilitate synchronous trainings in Adobe Connect and Google Meet environments.
- Build PowerPoint presentations for in-person and virtual classroom sessions.
- Collaborate with CDHS subject-matter experts (SMEs) and project stakeholders to deliver best possible training deliverables based on assessed needed of the learners.

Instructional Design Consultant – self-employed (Denver, CO) 7/17 – 1/18

Verified 14 Articulate Storyline modules for accessibility compliance and design consistency for a Colorado Department of Education (CDE) online course.

- Collaborated with CDE stakeholders for subject matter verification and design changes.
- Checked and adjusted Microsoft Word and Adobe PDF documents for Section 508 accessibility requirements.
- Identified and resolved issues with Articulate Storyline 3 and Microsoft Word 10 software.

Tech TA – University of Colorado Denver (Denver, CO) 11/16 – 6/17

Assisted in educational technology needs of UC Denver faculty and state government departments.

- Designed and developed 7 eLearning modules for the Colorado Department of Education using Articulate Storyline 3, Adobe Photoshop, and Audacity.
- Created engaging educational videos using Moovly animation tools.
- Recorded and edited classroom lectures using a Sony digital camera and iMovie software.

Student Assistant – Auraria Library (Denver, CO)

8/16 – 1/17

Provided technical and design support at the Creative Technology Commons.

- Oriented students and faculty on features of Adobe Photoshop, Microsoft PowerPoint, and Camtasia.
- Performed digitization of photo, video, and audio content for educational purposes.
- Set-up digital cameras, key lights, and background elements for photo shoots.

Instructional Design Intern – ViaSat, Inc. (Englewood, CO)

5/16 – 8/16

Learned the capabilities of eLearning development tools in a corporate training environment.

- Created training modules using Articulate Storyline, Audacity, Microsoft Office, and Moodle.
- Consulted with subject matter experts (SMEs) on topics such as radio frequency fundamentals and satellite communication networks.
- Collaborated with fellow interns to build a prototype website during a 30-hour hackathon.
- Administered Moodle learning management system (LMS) settings.
- Utilized Trello project management application with department peers.

OTHER EXPERIENCE:

Community College of Denver – Denver, CO

High Noon Entertainment - Denver, CO

Orion Multimedia, LLC - Littleton, CO

Starz Entertainment, LLC, Englewood, CO

EDUCATION:

University of Colorado Denver

Master of Arts: Information and Learning Technologies with emphasis on eLearning Design and Implementation (spring 2017)

- Facilitated and presented a 40-minute live Zoom webinar with UCD classmates.
- Designed, developed, and narrated an eLearning module covering basic copyright laws using Adobe Captivate and Adobe Photoshop.

University of Wisconsin Madison

Bachelor of Arts: Communication Arts (Radio, Film, and Television)

PERSONAL:

Hiking & biking enthusiast

National Alliance on Mental Illness (NAMI) advocate

Amateur cook